

IMPORTANT INFORMATION REGARDING 2009 SAFETY NET FOUNDATION PROGRAM ENHANCEMENTS

The Safety Net Foundation is pleased to have provided necessary oncology and nephrology products to you and your patients over the years. As you know, the Foundation is a non-profit organization that helps needy patients gain access to such products. In an effort to improve efficiencies, the Foundation is making some program enhancements in the coming months. Information about these enhancements is outlined below.

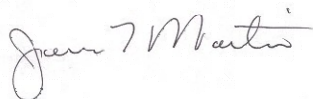
- **The Safety Net Foundation website is up and running!** Please visit www.safetynetfoundation.com for program updates and downloadable forms.
- Conversion from existing customer relationship management (CRM) database to a **new state-of-the-art CRM system** in March 2009. This new database enables an exceptional, consistent customer experience and enhanced capabilities such as web functionalities. Stay tuned for future web upgrades that will allow you to register on-line, screen patients for eligibility, submit requests, check enrollment status, and check shipment status, just to name a few!
 - To prepare for the upcoming changes, the Foundation will be unable to ship replacement product orders between February 23 and March 9, 2009. However, the Foundation will continue to process applications and receive orders during this period. We will fulfill replacement product orders beginning March 11, according to your facility's scheduled ship day. Orders placed with the Foundation during the transition period will be held until we resume shipment.
 - Prospective product orders {(Nplate™ (romiplostim) and Sensipar® (cinacalcet HCl))} will not be affected by this transition, and shipping for these products will proceed per standard operating procedures.
- **Streamlined application forms and enrollment status letters** for easier Foundation enrollment and communication. There will be new versions of Form A (sponsor enrollment form), Form B (patient enrollment form), and Form C (replacement order form and prospective order form). Please use the new forms beginning on March 2, 2009. Forms will be available on our website, www.safetynetfoundation.com.

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2009 SAFETY NET FOUNDATION PROGRAM ENHANCEMENTS (continued)**

- All communication (enrollment status letters, shipping manifests, SNF updates, etc) will be sent to providers via fax rather than mail upon database conversion on March 2, 2009. If you would like to change your preferred communication method back to postal mail, please contact us.
- Effective March 2, 2009, we will use facilities' Customer Numbers in all communications regarding SNF-enrolled sponsors and their patients, rather than Sponsor Numbers. If you need to know your facility's Customer Number, please contact us.
- **The Foundation is holding a series of audio conference web-cast sessions** to provide information and training regarding these enhancements. Stay tuned for an upcoming communication with registration details, or check www.safetynetfoundation.com.

We are excited about these enhancements and look forward to continuing to help as many patients as possible. If you have any questions, please contact us at 1-888-SN-AMGEN (1-888-762-6436), Monday through Friday, 9am to 8pm Eastern Time.

Sincerely,



James T. Martin, Ph.D., President
The Safety Net Foundation